



Training & Certification Brochure

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Spend less time managing your IT system, and more time using it to add value to your business.



Empower your team.



Confident and happy employees have more time to focus on serving your customers and increasing sales.

That's why we have developed a series of training and certification programs to empower your team to take full advantage of the power of Infinity.

Our range of standard courses are targeted to provide the necessary skills for your internal IT team, head office users, store managers as well as your in-store sales team to confidently get their job done:

- + **Infinity Certified Trainer (ICT):** Take control of learning within your business by appointing a certified trainer. ICT is designed for knowledge transfer to key staff within your business who can provide training as part of a rollout or on an ongoing basis as part of new employee induction
- + **Infinity Certified Engineer (ICE):** Covers all your internal IT team need to know about installing, upgrading and supporting Infinity within your environment
- + **Infinity Certified Consultant (ICC):** Our consultants and business partners are highly experienced professionals. Each consultant has extensive IT industry experience and their sole focus is on the retail sector. The ICC course is designed to supplement their range of expertise, with in-depth product knowledge so they are well positioned to assist you in improving productivity through increasing the effectiveness of your store processes, business operations and technology strategy.

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